

LIMITED WARRANTY

X Series

Bullfrog International, LC ("Bullfrog") extends warranty coverage solely to the original end-user purchaser ("Owner") of any X Series Bullfrog Spa installed for residential use in the United States or Canada.

3 Year Warranty

Shell Surface

Bullfrog warrants the surface finish of the Bullfrog Spa not to crack, wrinkle, blister, peel or delaminate for three years from the original spa purchase date.

Plumbing

Bullfrog warrants the jet fittings, internal plumbing, drains and hoses not to leak for three years from the original spa purchase date.

Cabinet

Bullfrog warrants the cabinet corners, door and side panels against degradation and cracking for three years from the original spa purchase date. Surface stains and fading are not covered under the terms of this warranty.

Equipment

- Warranty specifically covers the pump(s), heater, control system (including fuses), FilterCap™, other Bullfrog mechanical equipment.
- Defective components that are easily removed from the spa and that can be readily replaced by the customer and do not require specialized tools or knowledge or create personal safety issues, all of which are deemed easily removed components, will be repaired or replaced free of charge at your authorized Bullfrog Spa Dealer or by sending the defective component(s) to Bullfrog. This warranty excludes audio systems, the ozone system, and the interior and exterior spa lighting systems.

Spas

Year 1: 100% component replacement and labor coverage.

Year 2: 100% component replacement and labor coverage.

Year 3: 100% component replacement and labor coverage.

5 Year Warranty

Frame

Bullfrog warrants the injection-molded spa frame against degradation for five years from the original purchase date of the spa.

Shell Structure

Bullfrog warrants the Bullfrog Spa shell not to leak for five years from the original spa purchase date.

1 Year Warranty

Lighting System

- Bullfrog warrants the spa lighting system against defects in materials and workmanship for one year from the original spa purchase date. Defective components that are easily removed from the spa which are deemed easily removed components, will be repaired or replaced free of charge at your authorized Bullfrog Spa Dealer or by sending the defective component(s) to Bullfrog.

Stereo System

- Bullfrog warrants the Premiere and Choice stereo systems against defects in materials and workmanship for one year from the original spa purchase date.

Ozone System

- Bullfrog warrants the ozone system against defects in materials and workmanship for one year from the original spa purchase date.



OTHER WARRANTIES

- Bullfrog warrants the Bullfrog Spa pillows, stainless steel jet faces, ventilation screen, and filter cartridge(s) against defects in materials and workmanship through time of delivery.

- Spa covers and all other spa accessories attached to the Bullfrog Portable Spa after date of manufacture are not covered by this limited warranty. Please refer to the manufacturer of such products for information regarding warranty coverage.

Warranty Performance

Bullfrog or its authorized agent will repair or replace any malfunction or defective component on the Bullfrog Spa that is covered under the terms of this limited warranty and was purchased from an authorized Bullfrog spa dealer.

In doing so, Bullfrog reserves the right, at its option, to either repair or replace the defective spa or component.

If Bullfrog determines that the repair of the defect is not feasible, we reserve the right to instead provide a replacement spa equal in value to the original purchase price of the defective spa. In such an event costs for removal of the defective spa, shipping costs of the replacement spa and delivery will be the responsibility of the spa owner. Bullfrog reserves the right to use either new or reconditioned replacement components. In some situations, the servicing dealer may charge a reasonable travel mileage fee. Any repair or replacement shall provide no new warranty coverage, but shall retain only the remaining portion of the original product's warranty.

To obtain warranty service, contact your authorized Bullfrog Spa Dealer or Bullfrog and submit proof of purchase. Any defective spa or component sent directly to the factory for warranty repair must be pre-authorized by Bullfrog and must be freight prepaid. Return freight will be paid by Bullfrog on all warranted components and spas, excluding any spa returned that is more than seven years after its purchase date. If the entire spa is sent to the factory for repair, all costs of removing and re-installing the spa at spa owner's location will be the responsibility of the spa owner. Repair or replacement, as described above, shall be Bullfrog's sole liability for any breach of this limited warranty.

Exclusions

This Bullfrog Spa limited warranty is void if any of the following occur:

- The spa has been subject to alteration, neglect, misuse or abuse.
- Any repairs are attempted by anyone other than an authorized agent of Bullfrog.
- The spa has been used in a non-residential application or in an application for which it was not designed.
- Damage is caused by an Act of God or any other cause beyond the control of Bullfrog.
- Damage is caused by the addition or use of any non-approved mechanical or electrical component, or chemical substance.
- Damage is caused by shipping, moving, mishandling, improper installation or electrical hook-up by someone other than Bullfrog.
- Damage to the spa shell is caused by excessive heat buildup due to failure to cover spa while empty of water and/or exposed to direct sunlight.
- Damage is caused by operating the spa outside the water temperature range of 32°F-120°F (0°C-49°C).
- Damage is caused by improper maintenance of spa water chemistry or by allowing undissolved spa chemicals to lie on the spa's surface.
- Damage is caused by failure to install, maintain and operate the spa in accordance with the recommendations contained in the Bullfrog Owner's Manual, Pre-Delivery Guide or any other printed instructions, notice or bulletin from Bullfrog.

Limitations

THIS LIMITED WARRANTY TAKES THE PLACE OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, IN FACT OR AT LAW, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. ALL WARRANTY SERVICE MUST BE PERFORMED BY BULLFROG OR ITS AUTHORIZED AGENT. NO AGENT, DEALER, DISTRIBUTOR, SERVICE COMPANY OR OTHER PARTY IS AUTHORIZED TO CHANGE, MODIFY OR EXTEND THE TERMS OF THIS LIMITED WARRANTY IN ANY MANNER WHATSOEVER.

Disclaimers

BULLFROG AND ITS AUTHORIZED AGENTS SHALL NOT BE LIABLE FOR ANY INJURY, LOSS, COST OR OTHER DAMAGE, WHETHER INCIDENTAL, CONSEQUENTIAL, SPECIAL OR PUNITIVE, ARISING OUT OF ANY DEFECT COVERED BY THIS LIMITED WARRANTY, INCLUDING WITHOUT LIMITATION, LOSS OF USE OF THE SPA AND COST FOR REMOVAL OF DEFECTIVE PRODUCT, EVEN IF BULLFROG HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGE. THE LIABILITY OF BULLFROG UNDER THIS LIMITED WARRANTY, IF ANY, SHALL NOT EXCEED THE ORIGINAL AMOUNT PAID FOR THE DEFECTIVE PRODUCT. COVERAGE UNDER THIS LIMITED WARRANTY SHALL COMMENCE AS OF THE ORIGINAL DATE OF PURCHASE AND THE DURATION OF SUCH COVERAGE SHALL NOT EXTEND FOR ANY REASON WHATSOEVER BEYOND THE STATED TIME PERIOD. THESE DISCLAIMERS SHALL BE EQUALLY APPLICABLE TO ANY SERVICE PROVIDED BY BULLFROG OR ITS AUTHORIZED AGENTS.

Legal Rights

This Limited Warranty gives you specific legal rights. You may also have other rights which vary from state to state. Some states do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you. Prompt return of a completed warranty registration form protects your warranty rights.

Updated 10/2015

U.S. Patents: 5,754,989, 5,987,663, 6,000,073, 6,092,246, 6,256,805, 6,543,067.

Additional patents pending.

New Zealand Patent: 334,093.

Canada Patent: 2,260,237

Other patents pending: 12 additional countries.

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